



## Endeavoring to Provide A Healthier Stay at Post Ranch Inn

Our highest priority is always the health and safety of our valued guests and our employees. In compliance with the most current guidelines of the Centers for Disease Control and Prevention (CDC) and local health officials, Post Ranch Inn has adopted additional health and safety measures as part of our [Safe Stay Commitment](#) to guest service. With the goal to provide a guest experience that is both healthful and exceptionally rewarding, we need your assistance and cooperation in following our protocols for guest conduct during your stay with us, which include maintaining social distancing and wearing masks in all public areas whenever other people are present.

We appreciate your understanding and acknowledgment that when you travel away from your home, we are not able to guarantee that these measures will be sufficient to fully assure your health because of uncertainties surrounding COVID-19. Your agreement to observe these protocols, along with other guests and our staff doing their parts, will help support your health and safety, as well as that of our other guests and our employees.

# Guest Conduct at Post Ranch Inn to Support the Health of All Guests & Employees During COVID-19

## **Review Your Guest Questionnaire**

We ask that you please carefully review your Guest Questionnaire prior to your arrival as these questions will be important for your stay with us. You will receive this by email approximately 48 hours before your planned stay.

## **Take Your Temperature Within 24 Hours of Your Stay**

Within 24 hours of your stay, we ask that you take your temperature. If you have come in contact with someone who has tested positive for COVID-19, or if you are experiencing any COVID-19 symptoms, such as fever at or above 100.4° F, cough, shortness of breath, loss of taste and smell, chills, sore throat or other symptoms associated with COVID-19 or any other illness, we ask that you contact us to confidentially discuss by phone your situation at any time before your arrival. This will allow us to help you determine if it is safe for you to travel to Post Ranch Inn at this time, or if it is necessary to either reschedule your stay or fully refund your deposit.

## **Guests Displaying Symptoms Consistent with COVID-19**

It is important to note, that for the safety of our guests and our employees, any guests displaying symptoms consistent with COVID-19 will be requested to seek medical attention. Should a positive COVID-19 diagnosis be received, we will request that you check out and we will refund the balance of your stay.

## **Wear a Mask at all Times in Public Areas When Other People are Present**

We ask that you wear a mask in all indoor public areas at all times. When outside, you should wear a mask whenever others are present. If you do not have your own mask, we will provide one to you.

## **Importance of Fresh Air**

As we have learned, being outside is significantly safer than being indoors. We encourage all of our guests to allow fresh airflow in their guestrooms through open windows. According to our indoor air quality consultant, simply cracking the window will assist in this process of more healthful airflow.

## **Hand Washing & Sanitizers**

In addition to hand sanitizers placed throughout the property, there will be hand sanitizers in your guestroom. Please wash your hands frequently and use the hand sanitizers as appropriate. Note that all consumable guestroom amenities, including all mini-bar items, soaps, shampoos, shower containers, etc., have been freshly replaced and/or sanitized for your stay.

### **Social Distancing in Public Areas**

We ask that you observe and respect appropriate social distancing at a minimum of 6 feet from others not in your guest party at all times in public areas. If this is not possible, then we ask that you limit any closer contact to less than 10-minute intervals.

*We sincerely thank you for your support and cooperation  
to ensure a safer and more enjoyable stay!*